

# **Health at Dulwich Newsletter**

## **November / December 2018**

### **HEALTH AT DULWICH WELCOMES DR RUTH BAIGENT**

We are very pleased to welcome Dr Ruth Baigent to our practice. She will commence consulting at our practice from 12 November 2018. Dr Baigent has special interests in Women's Health, Children's Health, Chronic Disease Management, and General Health and Wellbeing.

### **RENOVATIONS & EXTENSIONS**

We are pleased to report that the extensions to our practice are progressing well with the foundations and wall structures completed. We are hopeful that the extensions will be completed as early as April 2019. Thank you for your patience, and we do apologise for the lack of access to the rear car park during this period.

### **NURSE LED CLINICS**

Our Nurse Led Clinics have commenced, initially for one Saturday morning a month, with Karen Bellchambers (RN). She is available to provide childhood immunisations, chronic disease management, health assessments, wound care and iron infusions. Your doctor may refer you to the nursing service, alternatively please feel free to make enquiries with our reception staff.

### **CHILDHOOD IMMUNISATIONS ARE IMPORTANT**

Did you know that the new childhood immunisation schedule now includes immunisations to protect your child from Meningococcal disease? Having your children vaccinated against a range of infectious diseases helps to increase the population's immunity and is especially beneficial for children attending Child Care, Kindergarten and School.

Don't forget that children aged from 6 months to under 5 years are also eligible to receive free flu vaccines.

Our reception staff will be happy to book an appointment for you to have your child immunised.

## URGENT APPOINTMENTS

If you or your family members become unexpectedly unwell, for example experiencing symptoms such as high fever or acute pain, please do not hesitate to ring and make an appointment to see one of our doctors. Whilst we understand that patients prefer to see their usual doctor, this may not always be possible in an urgent situation and we would encourage you to see a doctor who is available on the day. It is important that you receive medical treatment as soon as symptoms present.

## FEES FOR PENSIONERS & HEALTH CARE CARD HOLDERS

Commencing **1 April 2019**, Health at Dulwich will become a Private Billing medical practice. This means that patients who are pensioners or Health Care Card holders will be required to pay an additional fee of \$15 above the Medicare rebate for weekday appointments. Payment in full will be required on the day of the appointment. The following fees will apply:

Monday - Friday	Full Fee	Medicare Rebate	Gap
Standard Consult	\$52.60	\$37.60	\$15
Long Consult	\$87.80	\$72.80	\$15
Extended Consult	\$122.15	\$107.15	\$15

As is already the case, separate fees apply to those patients who are not eligible for a concession, and Saturday appointment fees will continue to apply to all patients.

Children under the age of 13 will continue to be Bulk Billed only on weekdays.

**Our practice has facilities to enable immediate refund of Medicare Rebates direct to your nominated bank account.**

## FEEDBACK

If you have any thoughts on how Health at Dulwich can improve the services and care we provide, please feel free to complete one of our feedback forms, or let one of our receptionists know so that we can continue to improve.

**The Team at Health at Dulwich**  
**November/December 2018**