

Health at Dulwich Newsletter

January / February 2019

WISHING YOU ALL A HAPPY AND HEALTHY 2019

After celebrating our practice's 2nd Birthday on 12 December 2018, we thank all our patients for their ongoing support, and wish you all the very best for a happy and healthy 2019!

RENOVATIONS & EXTENSIONS

We are all very excited that the extensions to our practice are on track for completion shortly after the Easter break. A larger patient waiting area, new treatment room, additional and new toilet facilities, and a new carpark with rear access into the practice have all been included as part of the extensions for your convenience.

We look forward to opening up the new extensions soon to you all in our aim in providing you with the best possible patient care and service.

DR RUTH BAIGENT & THURSDAY EVENINGS

Dr Ruth Baigent has joined our practice, which is great news to many of our patients. Dr Baigent has special interests in Women's Health, Children's Health, Chronic Disease Management, and General Health and Wellbeing.

Our friendly reception staff will be able to advise you of the days she is consulting... including Thursday evenings for your convenience.

NURSE LED CLINICS

Our recent trial of introducing Nurse Led Clinics has been very successful, and we are now in the process of seeking the services of a Registered Nurse to provide childhood immunisations, chronic disease management, health assessments, and wound care. With our extensions due for completion soon, we look forward to informing you when we will commence our Nurse Led Clinics in the coming months.

FLU VACCINATIONS 2019

We will inform you of when this year's Flu Vaccinations will become available. Don't forget that child flu vaccines will also be available along with scheduled child immunisations to protect children against Meningococcal disease.

Having your children vaccinated against a range of infectious diseases helps to increase the population's immunity and is especially beneficial for children attending Child Care, Kindergarten and School.

Our reception staff will be happy to book an appointment for you to have your child immunised.

REMINDER – CHANGES TO OUR PRACTICE'S FEE STRUCTURE

Commencing **1 April 2019**, Health at Dulwich will become a Private Billing medical practice. A "gap fee" will be required to be paid in full on the day of the appointment with facilities to enable immediate refund of the Medicare Rebate into your bank account.

As is already the case, separate fees apply to those patients who are not eligible for a concession, and weekday evening and Saturday appointment fees will continue to apply to all patients.

Children under the age of 13 will continue to be Bulk Billed only on weekdays.

Please visit our website or speak with our receptionists for our full schedule of fees.

FEEDBACK

If you have any thoughts on how Health at Dulwich can improve the services and care we provide, please feel free to complete one of our feedback forms, or let one of our receptionists know so that we can continue to improve.

The Team at Health at Dulwich
January/February 2019